



## Town of Sackville Annual Residents' Survey

Welcome to our first annual resident's survey!

In February 2017, the Town of Sackville adopted a new 5-year Strategic Plan – *Sackville 2022*. This plan not only provides a clear direction for the Town, but it includes a commitment to monitor the Town's success and obtain feedback on the various service delivery areas that the Town provides to its residents.

This is the Town's first annual residents survey, part of the Town's commitment to review *Sackville 2022* and to provide a report card to our citizens. We encourage you to take a few moments to complete this survey so that you can help us continue to improve the way in which deliver services to our residents.

If you need assistance in completing this survey, or have any questions, please contact Jamie Burke, Senior Manager of Corporate Projects, at 364-4930.

1. How would you rate the overall quality of life in the Town of Sackville?

Not Satisfied

Somewhat Satisfied

Mostly Satisfied

Incredibly Satisfied




2. How satisfied are you with the following Town of Sackville services:


	Not satisfied	Somewhat Satisfied	Mostly Satisfied	Incredibly Satisfied
Recreation Programs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Town Parks and Facilities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Winter Road/Sidewalk Conditions	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Garbage Collection	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Police Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Fire Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Town Roads and Sidewalks	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Tourism Initiatives	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Arts and Cultural Programs and Events	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Marketing and Communications	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Economic Development	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Add a comment



3. Please indicate the three services listed below that you are most happy with. 

- Recreation Programs
- Town Parks and Facilities
- Winter Road/Sidewalk Conditions
- Garbage Collection
- Police Services
- Fire Services
- Town Roads and Sidewalks
- Tourism Initiatives
- Arts and Cultural Programs and Events
- Marketing and Communications
- Economic Development

4. Please indicate the three services listed below that you think the Town needs to improve. 

- Recreation Programs
- Town Parks and Recreation Facilities
- Winter Road/Sidewalk Maintenance
- Garbage Collection
- Fire Protection
- Police Services
- Town Roads and Sidewalks
- Tourism Initiatives
- Arts and Cultural Programs and Events
- Marketing and Communications
- Economic Development
- Other (please specify)

5. How satisfied are you with the Town's budget process and overall management of tax dollars?

Not Satisfied

Somewhat Satisfied

Mostly Satisfied

Incredibly Satisfied



6. How satisfied are you with the Town's governance and leadership?

Not satisfied

Somewhat satisfied

Mostly satisfied

Incredibly satisfied



7. Please rate your customer service experience with the Town of Sackville?

Not satisfied

Somewhat satisfied

Mostly satisfied

Incredibly satisfied



8. Please indicate how you find out information about the Town of Sackville?

Website

E-Newsletter

Social Media

Friend or Family


Newspaper

TV

Civic Centre Sign

Audio and Video Recordings of Council Meetings

Other (please specify)

9. Is there another way for the Town of Sackville to communicate information to you? 

10. To assist with identifying policy, plans and projects for the future, in your view as a resident of the Town of Sackville, what is the one most important issue facing your community that you feel should receive the greatest attention from your local leaders in the coming year? 